



Eligibility requirements for membership to the SGC Network Participant program.

Eligibility for an SGC Network contract requires that a shop meet or exceed the qualifying terms. Namely, that an applicant shop must -

1. carry at least \$500,000 in general or commercial liability insurance
2. display professional signage on a storefront or service vehicle which is easily identifiable to the public (pictures are required for consideration)
3. the shop must be in business and active within the SGC Network database as a non-member glass service provider for at least 12 months prior to membership consideration
4. provide all photographs, details and documents requested by the application
5. meet or exceed a customer service (NPS) score of at least 75
6. provide evidence of ongoing training to demonstrate compliance with the American National Standards Institute (ANSI) automotive glass replacement standard.
7. must have internet access and agree to register your shop at SGCNetwork.com. You must also provide a valid email address to be used for business correspondence with the SGC Network.
8. provide evidence of completion of employee background checks as required by any insurance or fleet client

Participants are required to comply with all laws and regulations of government and public authorities, including but not limited to the requirements of all Federal Motor Vehicle Safety Standards, as may be amended from time to time.

Applications are reviewed and evaluated by the National Contract Manager and may require 7-14 business days to complete the process. Evaluations include, but are not limited to; qualified repair ratio, OEM/Dealer usage, NPS scores, new molding usage, invoice cycle times, claim cancellation rates and other available data.

Thank you,
- SGC Network Team

To apply for membership, please access the network application by pasting this address to your browser: <https://www.sgcnetwork.com/join.jsp>